

# Go online and go green!

## Sign up for electronic medical claims today

Are you tired of receiving your Explanation of Benefits (EOBs) in the mail? Would you like to have less clutter in your mailbox? If so, you should sign up to get your electronic medical claims at [anthem.com/ca](http://anthem.com/ca). It doesn't cost a thing, and you'll be doing your part for the environment – billions of trees are cut down every year to make paper.\*

When you sign up to receive online medical claims, you'll be able to enjoy the convenience of viewing detailed claims information on your computer, including:

- How much we paid for your claim
- How much your provider charged
- What out-of-pocket amounts you may be responsible for

## How do I get started?

Signing up to receive online claims takes only a few minutes. Just follow these three simple steps:

1. Log in to [anthem.com/ca](http://anthem.com/ca). If you haven't registered yet, you will need to register to log in.
2. Click on **Profile**.
3. Select **Email Preferences** and click **Primary Email Address** to receive your EOB electronically.

Viewing your claims online is easy and convenient. Here's how:

1. Log in to [anthem.com/ca](http://anthem.com/ca). If you haven't registered yet, you will need to register to log in.
2. Click on **Claims**.
3. Scroll down the page and click on **View EOB**.

If you would like to change the email address to which notifications are sent, you may do so at any time by updating your profile on [anthem.com/ca](http://anthem.com/ca). You can either print your medical EOB or view it on screen.

If you have questions about medical claims, please call the Customer Service number on your ID card.



\* Rainforest Action Network, *How many trees are cut down every year?* (April 22, 2008): [understory.ran.org](http://understory.ran.org)

Anthem Blue Cross Life and Health Insurance Company is an independent licensee of the Blue Cross Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc. 113266CAMEABC 02/19

