After Hours Care

Note: for students with UC Student Health Insurance Plan (UC SHIP), copays apply:
$25 for Off-site Urgent Care
$125 for Hospital Emergency Room

Anthem Live Health Online for UC SHIP Students. For students who are away from campus or after hours or on weekends when UCSC SHC is closed—Live Health Online is always available. $25 copay applies See more information on other side.

The following facilities are available to provide medical care when the Student Health Center is closed. Information is subject to change without notice. Please call to verify hours.

Urgent Care ($25 copay applies for UC SHIP)

Palo Alto Medical Foundation—Westside
1301 Mission St., Santa Cruz
(831) 458-6310 X-ray available

Palo Alto Medical Foundation—Main
2025 Soquel Avenue at Capitola Rd. Santa Cruz
(831) 458-5537 X-ray available

Dignity Health/Dominican Urgent Care
1820 41st Avenue, Suite C, Capitola, CA 95010
(831) 684-7611

Doctors on Duty
615 Ocean Street, Santa Cruz
(831) 425-7991 X-ray available

Local Hospital
($125 copay applies for UC SHIP)

Dominican Hospital Emergency Room
1555 Soquel Drive, Santa Cruz, CA 95065

Nearest Kaiser Hospital:
Watsonville Hospital, 75 Nielson St., Watsonville
(831) 724-4741

Nearest Kaiser Urgent Care in Santa Cruz County
Scotts Valley - 5615 Scotts Valley Dr. (831) 430-2740

Check Kaiser Website for more info:
https://thrive.kaiserpermanente.org/care-near-you/northern-california/santacruz/locations/

Pharmacies near UCSC

Please call to verify hours.

Westside Pharmacy
1401 Mission St. (at Laurent), Santa Cruz
(831) 423-7175

Safeway Pharmacy
2111 Mission St., Santa Cruz
(831) 420-0785

CVS Pharmacy (near Safeway)
1700 Mission St. (at Olive), Santa Cruz
(831) 457-2481

CVS Pharmacy (By Trader Joe’s downtown)
600 Front St. (at Soquel), Santa Cruz
(831) 426-7444

Walgreen’s Pharmacy (downtown)
201 Front St. (at Laurel), Santa Cruz
(831) 421-9142

Map to Watsonville:
1. Start - go south on Bay St. toward Mission St.
2. Turn left onto Mission St.
3. Turn slight left onto CA-1 S/Cabrillo Hwy. Continue to follow CA-1 S. 3.0 miles
4. Take the Soquel Ave. exit, (# 439). 0.2 miles
5. Take the ramp toward Soquel Dr. 0.1 miles
6. Turn slight right onto Soquel Ave. 0.1 miles
7. Turn right onto Soquel Dr., Dominican is on the left

To Scotts Valley
Student Health Insurance (UC SHIP) Information for After Hours Care

IMPORTANT NOTE: If you feel you need emergency care, by all means, visit one of the facilities listed on the front of this document.

Anthem Live Health Online for UC SHIP Students
For students who are away from campus, or after hours/on weekends when the UCSC Student Health Center is Closed—Live Health Online is always available. Appointments must be pre-arranged for psychiatry or counseling.

UC SHIP students can have an online appointment on a computer or mobile device with a covered Anthem Blue Cross doctor, counselor or psychiatrist for the same low copay ($25) they would pay for an in-network outside provider. For more information go to our website: https://healthcenter.ucsc.edu/billing-insurance/livehealthonline.html

If you are enrolled in UC SHIP (Undergraduate or Graduate) and need non-emergency medical care, you must first go the UCSC Student Health Center (SHC) during regular business hours.

If the UCSC Student Health Center is closed, or in case of emergency, a student should go to an urgent care center or an emergency room, if required for treatment. In this case, the SHC Insurance Office must be notified at (831) 459-2389 of the off-campus treatment within 24 hours, or the next day the SHC is open, in order to expedite claim processing.

After-hours, emergency care, and urgent care visits are covered by UC SHIP.
Follow-up care must be provided at the SHC. A written referral must be provided for continuing off campus care.

Services that are not referred by the Student Health Center are not covered.

Mental Health Resources, Psychological Crisis or Suicidal Concern

Monday—Friday 8am-5pm
Counseling & Psychological Services (CAPS) (831) 459-2628
CAPS Psychiatry (831) 459-2628
Student Health Center (Tuesday open 9:30am) (831) 459-2211

After 5pm and Weekends
CAPS after hours Crisis Services (831) 459-2628
Santa Cruz County Crisis Stabilization Program-Telecare (831) 600-2800

24 Hour Assistance
Suicide Prevention Service (831) 458-5300 or 1-877-663-5433
UCSC Emergency Services 911
(Emergency response and/or transport)

Major Crime, Death, Violent or Life-Threatening Behavior or Events

UCSC Emergency Services 911

Other Community Resources

Monarch Services (Women’s Crisis Support/ Defensa de Mujeres) Domestic Violence Hotline 1-888-900-4232
Alcoholism & Drug Dependency Recovery Wave www.santacruzhealth.org/recoverywave